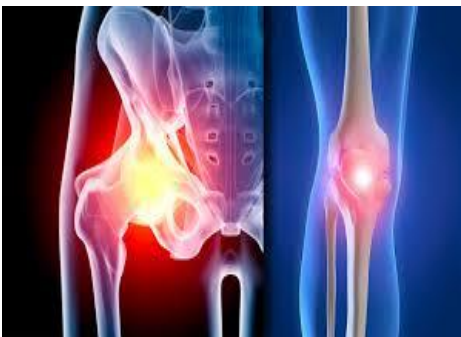


# Improved Clinical Pathway Services (Pty) Ltd

## Arthroplasty Program

Company Registration Number 2011/106866/07

THE AIM OF THIS SERVICE IS TO OFFER A RAPID RECOVERY JOINT REPLACEMENT PROCEDURE WITH IMPROVED QUALITY FOR THE PATIENT TO INTERESTED MEDICAL SCHEMES. CURRENTLY WE HAVE CONTRACTS TO TREAT TRANSMED GUARDIAN PLAN, MEDIHELP DIMENSION ELITE, BONITAS, FEDHEALTH, OLD MUTUAL, SASOLMED, SELFMED, MBMED, NEDGROUP POLMED AND AECI (ALL OPTIONS) & SELFMED ELITE OPTION MEMBERS.



### Key changes

- Patients' are admitted on the day of surgery.
- The length of stay is an average of 3-4 days.
- Routine High Care utilisation is limited on the ICPS program unless medically indicated.
- ICPS negotiates rates with Prosthesis suppliers.
- ICPS reimburses according to the agreed rate to clinical service providers, ICPS must be invoiced by the hospital for the full hospital according to ICPS tariff that's been negotiated. All invoice must be VAT compliant i.e. addressed to ICPS (as well as the patient) and must reflect the VAT number of ICPS and the service provider.
- Authorisation must be obtained for the operation from [admin@icpservices.co.za](mailto:admin@icpservices.co.za).
- An ICPS Patient Registration form must be fully completed, accompanied by an anaesthetic report, applicable pathology reports, x-rays and a physiotherapy report and WOMAC score. If the anesthetist is unable to see the patient pre-operatively a Physician's/GP report should be obtained.
- If patient complicates ICPS must be notified, ICPS will provide feedback and outcomes.

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*“ICPS reimburses according to the agreed rate to clinical service providers”*

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### Invoicing arrangements

All service providers (Hospital, Surgeon, Anesthetist, Prosthesis supplier and Physio) must send a TAX invoice to ICPS on [creditors@icpservices.co.za](mailto:creditors@icpservices.co.za) . Please include our VAT details immediately below (and the patient's details and their medical aid).

### Improved Clinical Pathway Services

1 Dee Road, Greenside East 2193

VAT no: 4690265345

*\*There are 2 payment runs per a month on the 1<sup>st</sup> & 3<sup>rd</sup> Friday. Please submit invoices for payment on a timeously. All suppliers will receive a detailed remittance advice on the day of payment.*

**\*\*Please note that consultations, pathology tests, x-rays are not included in the ICPS fee structure, these are claimed against patients' medical aid or own pocket.**



## ICPS CONTACT LIST

Authorisations queries: ICPS Case Manager on [admin@icpservices.co.za](mailto:admin@icpservices.co.za)

Payment Queries: ICPS Creditors Clerk on [creditors@icpservices.co.za](mailto:creditors@icpservices.co.za)

For all other matters please feel free to contact

ICPS Finance Manager on [financemanager@icpservices.co.za](mailto:financemanager@icpservices.co.za)

ICPS Clinical Governance Manager on [clinical@icpservices.co.za](mailto:clinical@icpservices.co.za)

## Contact Us

### ICPS Pty Ltd

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Yours sincerely,

Dr Grant Rex

011 6462750

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